

Telephone Interpretation

Looking for an interpreter that can help you **anytime** and in just about any language? Our interpreters are available 24/7 and can fit in the palm of your hand. We can interpret for you in virtually every field in over 180 languages.



Faster deployment time

Since the linguist does not have to travel to your location, a telephonic interpretation can be set-up in a matter of seconds and the parties could get to work almost instantly.

Guarantee of Availability

There might be times when securing a linguist at a certain location could be difficult or impossible. Telephonic interpretation does not have the very limiting constraints of having an interpreter at your location at a certain time. Also, since geographical concerns do not apply to telephonic interpretation we can be more selective with our pool of linguists. We can offer you and your clients the best quality of interpretation available, anytime and anywhere.

Cost Advantage

Contrary to on-site interpretation the minimum charge for telephonic interpretation can be a fraction of the cost of a live interpreter. There are no additional charges such as travel time to worry about either. Contact one of our Project Managers and get set up today!

Key features that make our telephonic interpretation solution the best choice in the market:

- Ability to connect to an interpreter within seconds - in over 180 languages
- Fully credentialed interpreters located in the U.S.
- Flawless Quality Assurance processes and secure communications
- Detailed reporting system with monthly invoicing and pricing per minute used

Fast Connection Times

Link Translations' telephonic interpretation solution provides connection to an interpreter in over 180 languages within seconds. Our system simultaneously dials all available interpreters in the language demanded and selects the first one to respond.

100% U.S. Based Interpreters

Our system uses professionally trained interpreters located within the U.S. All the interpreters are vetted by a process which assures their adherence to the telephonic interpretation etiquette, Interpreter Code of Ethics, qualifying via Lead interpreter interview and neutrality & confidentiality requirements.

Strict Quality Assurance Process & Secure Communications

Our telephonic interpretation solution is HIPAA compliant, Safe Harbor Certified and Section 508 compliant. All the linguists are trained in confidentiality measures and know to dispose of all notes taken during the telephonic interpretation session. They follow a strict training program administered by a lead-linguist and are reminded of their duties periodically.

24/7 Live Operator Assistance

Voice recognition technologies can misinterpret your needs and slow down the connection process. Link Translations' telephonic interpretation solution connects you directly to a trained customer representative who can assist you with:

- prompt, friendly and accurate service
- determining the language a person is speaking if you are unsure
- assistance any time of the day 7 days a week, 365 days a year



Telephonic Interpretation Sign-up Form

Account Information

Company Name
Authorized Representative*
Address*
E-mail*
Phone Number*
Industry

Terms

- The undersigned agrees to pay \$2.50 (two dollars and fifty cents) per each minute of service used.
All partial minutes will be billed as full minutes.
- All calls will be recorded for quality assurance purposes. They can be retrieved and listed only at the Authorized Representative's signed request. You may, at the beginning of the call ask that the conversation not be recorded.
- All recordings will be destroyed after 90 days.
- Invoices will be sent out monthly and will be due within 15 days of the invoice date.

Authorized Signature

Print Name

Date